



# SoftPro Standard v21.3

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Release Notes v21.3 | December 5, 2018

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This release includes several bug fixes as well as suggested enhancements.

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# (21.3) 12/5/2018

## ProForm

- With the new enhanced user interface, some ProForm screens were slow to respond when using Windows 10 (1709, 1803) and Windows 7. 455641

To resolve this, we have added a preference under **ProForm > Preferences > Display**.

1. Check the **Disable enhanced display** checkbox and click **OK**.
2. Close the application and when you reopen, the user interface enhancements will be turned off.

**Note:** Disabling the enhanced display will only change the preference for the individual user.

The screenshot shows the 'Preferences' dialog box for ProForm. The 'Display' section is highlighted with a red rectangle. It contains a checkbox labeled 'Disable enhanced display' which is checked. Other sections visible include 'Directories', 'Available Tabs/Documents', 'Miscellaneous', 'Order Tracking', 'ProScheduler', and 'SPImage'.

**Preferences**

**Directories**

On-Line Files Directory: \\SPSTFSLT02\softpro\ Off-Line Files Directory: C:\PROGRAM FILES [X]  
On-Line Templates Directory: \\SPSTFSLT02\softpro\ Off-Line Templates Directory: C:\PROGRAM FILES [X]

**Available Tabs/Documents**

☒ Order Tracking  
☒ Title Insurance  
☒ HUD-1 & Closing / CDF  
☒ Truth-In-Lending  
☒ NC Bar Forms  
☒ Greatland/State Documents Access

**Miscellaneous**

Default Template: \\SPSTFSLT02\softpro\default.plt  
Default Template (GFE): \\SPSTFSLT02\softpro\defaultGFE.plt  
Default Template (CDF): \\SPSTFSLT02\softpro\defaultCDF.plt  
☐ Overlay tab selection  
Default settlement type: CDF  
TypeLite Color: [Red]  
☐ Allow printing of checks if file is out of balance  
☒ Use network document managers ☐ Use local document managers  
☒ Use network look-up tables ☐ Use local look-up tables  
☒ Show start-up dialog  
GoTo File Directory: \\SPSTFSLT02\softpro\

**Order Tracking**

File Numbering Type: Auto/Edit  
Format: YMSSSS  
Next Sequence Number: 4  
Auto Reset: None  
File Reset Month/Year: 1  
SoftPro In House Document Tools

**Display**

☒ Disable enhanced display

**ProScheduler**

Office: [Dropdown]

**SPImage**

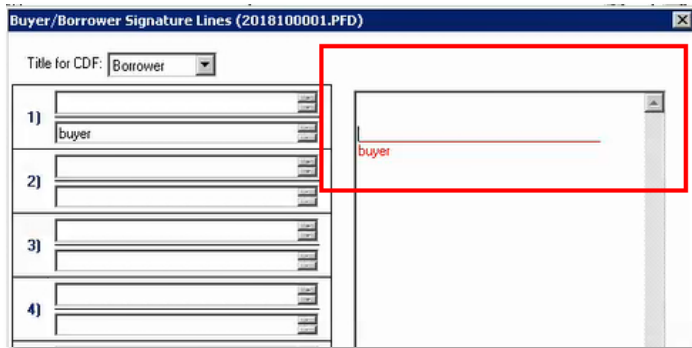
☐ Delete original document when attaching

OK Help Cancel

## General

- Modifications to the signature lines and flow text fields were not saving; for example, when adding hard returns to the Signature lines, the field would return to its default state; *resolved*.

410141



- When a date is manually entered into the system as a 2-digit year greater than or equal to 2025, e.g., entering 26 for 2026, when converting to a 4-digit year, the system would restore the date to 1925. This occurred with dates entered in the Lookup tables and Notary expiration dates; *resolved*.

414030

- A warning message that signature lines must be entered was generating multiple times in HUD files when a manual entry was input in the signature line field. This has been resolved, and the warning message will only occur one time.

284392



## CDF Page 2

- When sending a fee from additional title charges (title fees, HOA fees and commissions), upon changing the charge to a Flex Check, the "Pay To" name was erroneously being removed;

*resolved*. 291896

C. Services Borrower Did Shop For				\$ 50.00					
	Description	Re	DS	To	Borrower - Paid At Closing	Borrower - Paid Before Closing	Seller - Paid At Closing	Seller - Paid Before Closing	Paid By Others
01	Title - ALTA Endorsement For...		3	Settlement Agent	\$50.00				
02									
03									

## Title Insurance

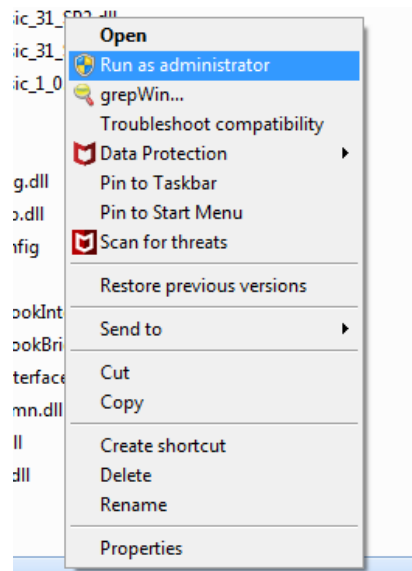
### Prior Policy Information

- In cases where the prior policy effective date was within 30 days of the new policy effective date, the discount premium was not calculating properly; *resolved*. 424075

## Documents

### ReadyDocs

- Users were unable to create a DocUpdate initial backup using the DocUpdater Tool, and received an error message, "Access Denied," with the name of the file. This was occurring when the updater attempted to overwrite a file that was Read-Only; *resolved*. 426614
- Users were experiencing installation errors when attempting to run the DocUpdater Tool when they were not running ProForm as an administrator; *resolved*. Now, if the user is not logged in to ProForm as an administrator and attempts to run the DocUpdater Tool, they will receive a prompt to close out of ProForm and log back in as an administrator. 465458



- When using the DocUpdater Tool, not all documents were installed; some documents were missing. This was occurring when the user closed ProForm while the tool was installing, and therefore not all files were installed; resolved. Now, if the user attempts to close ProForm while the DocUpdater Tool is running, a message will display that *“ReadyDocs are currently being updated. ProForm cannot be closed until the process is complete.”* 426618
- Upgrading to Windows 10 removed a server component (the Amyuni registry), which resulted in failed Print to PDF errors. This has been resolved with an Amyuni upgrade to version 6.0.0.5. 466699
- Users were receiving *“Printer not activated”* and *“Could not start print job”* errors when attempting to Print to PDF. 344399
- Manually created prompts were appearing twice for requirements and exceptions. Users would receive a second prompt when selecting Print Preview a document; resolved. 425357

## Word Merge

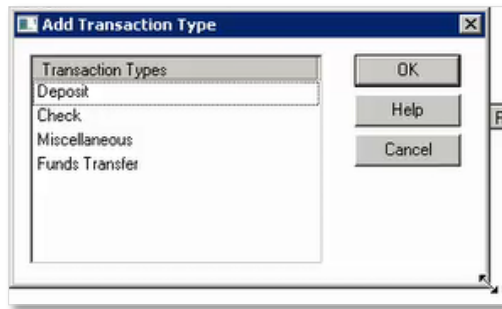
- Exceptions/Requirements and flow text fields that had a hard return (paragraph indicator) were displaying the hard return as a bulleted or numbered item, but blank line with no text on the Word Merge document; resolved. 297747

## ProTrust

- When a file that did not contain a settlement date was exported to ProTrust, posted transactions were exporting without a transaction date and could be cleared through Reconciliation; resolved. Posted transactions will now export to ProTrust with the **system date** defaulting as the transaction date. 336867
- The Escrow Trial Balance Report was not showing the most recently updated transaction date as the last activity date after a user changed the transaction date; resolved. 314700

Escrow Trial Balance Report ( Balances Only ) - Sorted By File ID				
Selection Criteria		Trust Account Description : TEST		
Trust Account: RE				
Balances as of: 10/30/18				
Ledger Selection: Guaranty Ledgers Only				
Firm File ID	Trust Account	Client / Matter Ledger Comment / Property	Last Activity Date	Balance RFD
	RE	buyer	10/30/18	\$250,000.00
Balance:				\$250,000.00

- Depending on the Windows Operating System or resolution setting, the Add Transaction Type dialog box was not always 100% viewable. This has been fixed by expanding the dialog box as well as adding the ability for the user to manually customize the dialog box size. 313144



- In certain scenarios users were receiving an error, *"Max users exceeded in ProTrust."* This was occurring due to the License continuing to run after closing ProTrust; *resolved.* 454641